

Code of Conduct

We welcome everyone at the Woodstock Athletic Club—no matter what your experience or fitness level! We love to be a part of the community and be Woodstock's wellness destination. We expect all members, visitors, and guests to act respectfully and in good faith at all times, and we strive to do the same. If you are ever having problems with another visitor, please reach out to staff.

If you have an accident or an injury at the Club, please alert staff as soon as possible. If you notice any damage, broken equipment, or building malfunction, please let staff know.

Participants and visitors must adhere to the following:

- Act with courtesy and professionalism at all times.
- Comply with requests and direction from Athletic Club staff, instructors, and trainers.
- Comply with any rules and guidance set forth for the particular program, event or class.
- Wear proper fitness attire; shirts and appropriate footwear are required, as are tennis shoes on the courts.

Participants and visitors must refrain from:

- Aggressive behavior in any form including physical or verbal abuse, threats, intimidation, harassment, bullying, and/or conduct which threaten or endangers the health or safety of any person.
- Argumentative or rude behavior with staff, instructors, trainers or other participants or guests.
- Disrupting or obstructing any program, event, or class.
- Using profanity, or offensive remarks.
- Any use or solicitation of illegal drugs.
- Willful damage or destruction to the facility or property.
- Forgery or sharing membership cards for access to the facility or access to classes, clinics, or special programming.
- Unauthorized entry to employee-only areas, gender opposite locker rooms, or maintenance areas.

- Photography and video taping of participants or visitors without prior approval of participants being photographed or videotaped and without prior approval from an authorized staff member.
- Unauthorized commercial activity – staff and non-staff members are not allowed to post, advertise, instruct in private lessons or solicit individuals in the facility for personal services or for personal businesses that are not directly affiliated with the Woodstock Athletic Club.

The above Code of Conduct will be enforced by the staff, instructors, and trainers whose authority shall prevail in the immediate situation.

Violations of the code that do not constitute an immediate and apparent threat to the safety of others or their property will result in all or some of the following actions, including, but not limited to:

- Verbal warning
- A suspension of certain and/or all privileges for a specified period of time
- A permanent suspension